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DO NOT ENTER: /P.P./

10518837 ~ GAU: 3686  
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**CUSTOMER NO.: 38107  
EXPEDITED PROCEDURE**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of	)	Examiner: P. PHONGSVIRAJATI
M. WEGMAN	)	
	)	Art Unit: 3686
Serial No.: 10/518,837	)	
	)	Confirmation: 1261
Filed: December 21, 2004	)	
	)	
For: MEDICAL CARE	)	
EXPERIENCE	)	
	)	
Date of Last Office Action:	)	
October 21, 2009	)	
	)	
Attorney Docket No.:	)	Cleveland, OH 44114
NL020604 / PKRZ 2 01396	)	December 18, 2009

**AMENDMENT C  
(AFTER FINAL)**

Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This amendment is responsive to the Final Office Action of October 21, 2009.

Amendments to the claims are reflected in the listing of claims which begins on page 2.

Remarks begin on page 9.

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**CERTIFICATE OF ELECTRONIC TRANSMISSION**

I certify that this **AMENDMENT C (AFTER FINAL)** is being filed on the date indicated below by electronic transmission with the United States Patent and Trademark Office via the electronic filing system (EFS-Web).

Dec 21 2009  
Date

Patricia A. Heim  
Patricia A. Heim

**DEPOSIT ACCOUNT**

The Patent Office is authorized to charge any fees associated with this filing to our deposit account no. **14-1270**

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